2023 TOP 10 PRIORITIES

for State Procurement



1



Talent Management and Succession Planning

Recruiting and retaining skilled procurement professionals; remote work capacity; succession planning; talent management strategies

2



Analytics for Data-driven Decision-Making

Using data analytics and tools to drive better procurement decisions state-wide



Central Procurement Office as a Strategic Leader

Strategic leadership; active participation in policy setting and statewide planning; comprehensive governance and oversight; centralized data gathering and analysis for increased business insight and responsiveness to stakeholder needs

4

Customer Service to Agency Stakeholders

Responsiveness to agency stakeholders' needs; compliance with service level agreements; maintaining trust and high satisfaction levels

5

Modernizing the **Procurement Process**

Digitization of solicitations, bids, contracts, and record keeping; automation of processes; the use of A.I. for analysis and improved efficiency



Training and Certification

Promoting training and certification programs that elevate the procurement profession and develop skillsets for the future



Promoting Supplier Diversity

Implementing strategies to create opportunities for small businesses and women-, minority-, and veteran-owned businesses to participate in state government contracting

8

Continuous Process Improvement

Continuous review and improvement of current procurement processes to eliminate waste and gain new sources of value and efficiencies

9

Transparency and Integrity

Transparent policies and practices; fair and open competition to promote integrity and accountability and increase public and stakeholder trust



eProcurement

Start-to-finish system creation and adoption; increased statewide agency utilization of eProcurement/ERP solutions

NASPO is a nonprofit association dedicated to advancing public procurement through leadership, excellence, and integrity.